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- Hindi Version, Inbound \u0026amp; Outbound Call Center Interview Questions and Answers for Beginners

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Call centre work can be an attractive proposition for students, part-time workers and those looking to make a little extra cash. The hours are flexible, you don't particularly need a lot of experience or education and, although you may have to deal with some unpleasant customers, for the most part, you get to help people.

Top 10 Call Centre Interview Questions and Answers

The types of a call center are. Inbound Call Center; Outbound Call Center; Inbound Call Center: In an inbound call center, customer associate will receive the calls regarding the customer's queries or demands. For example, Customer is calling a Telecom Company to know the current tariff on internet service they provide.

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