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56A - RICHARD LOZANO

As information systems become ever more pervasive in an increasing number of fields and professions, workers in healthcare and medicine must take into consideration new advances in technologies and infrastructure that will better enable them to treat their patients and serve their communities. Healthcare Administration: Concepts, Methodologies, Tools, and Applications brings together recent research and case studies in the medical field to explore topics such as hospital management, delivery of patient care, and telemedicine, among others. With a focus on some of the most groundbreaking new developments as well as future trends and critical concerns, this three-volume reference source will be a significant tool for medical practitioners, hospital managers, IT administrators, and others actively engaged in the healthcare field.

This product covers the following: • 10 Sample Papers-5 Solved & 5 Self-Assessment Papers strictly designed as per the latest CBSE

Sample Paper released on 16th September'2022 • 2023 Board Sample Paper analysis • On-Tips Notes & Revision Notes for Quick Revision • Mind Maps & Mnemonics with 1000+concepts for better learning • 200+MCQs & Objective Type Questions for practice

There are growing questions regarding the safety, quality, risk management, and costs of PCC teams, their training and preparedness, and their implications on the welfare of patients and families. This innovative book, authored by an international authorship, will highlight the best practices in improving survival while paving a roadmap for the expected changes in the next 10 years as healthcare undergoes major transformation and reform. An invited group of experts in the field will participate in this project to provide the timeliest and informative approaches to how to deal with this global health challenge. The book will be indispensable to all who treat pediatric cardiac disease and will provide important information about managing the risk of patients with pediatric and congenital cardiac disease in the three do-

mains of: the analysis of outcomes, the improvement of quality, and the safety of patients.

Clinical Psychomotor Skills: Assessment Tools for Nurses offers a unique blend of solid theoretical knowledge, linking it to clinical practice. This text enables students and instructors to translate their skills and knowledge into provable competencies that fulfill the required standards.

Chemical and Process Plant Commissioning Handbook: A Practical Guide to Plant System and Equipment Installation and Commissioning, Second Edition, winner of the 2012 Basil Brennan Medal from the Institution of Chemical Engineers, is a guide to converting a newly constructed plant or equipment into a fully integrated and operational process unit. The book is supported by detailed, proven and effective commission templates and includes extensive commissioning scenarios that enable the reader to good commissioning practices. Sections focus on the critical safety assessment and inspection regimes necessary to ensure that new plants are compliant with OSHA and environmental requirements. Martin Killcross has comprehensively brought together the theory of textbooks and technical information obtained from sales literature to provide engineers with what they need to know before initiating talks with vendors regarding equipment selection. Outlines how to organize and commission a process plant Includes extensive examples of successful commissioning processes with step-by-step guidance that enables readers to understand the function and performance of the wide range of tasks required in the commissioning process Offers an understanding of supplementary factors of commissioning such as risk and hazard management Re-

views commonly asked commissioning questions Includes the basis of the commissioning paperwork system

With international attention focused on Hong Kong, many forget that Macau also exists in a delicate 'one country, two systems' (OCTS) balance with mainland China. This book provides insights into the circumstances surrounding the less-understood half of China's OCTS policy, including the stagnation of representational government, and the location of any Macau characteristics in the Macau Basic Law. Despite being Hong Kong's sister 'Special Administrative Region' (SAR) within the People's Republic of China, Macau's unique constitutional development under Portuguese and Chinese administration remains under-appreciated despite its potential contributions to local, national, and international constitutional discourse. Utilizing a multi-disciplinary approach including doctrinal, historical, and comparative methodologies, this work fills that gap. The research blends Portuguese, Chinese, and foreign-language sources in order to reconstruct a balanced constitutional narrative. The book focuses on a consequential effect of globalization - that is, the assimilation of a longstanding and unique constitutional order by a new hegemonic sovereign - including processes for internationalization as China opened up, legal harmonization of two distinct legal and socioeconomic orders, juridification of local affairs with the establishment of a new local court system in preparation for handover to the Chinese regime, and democratization (or the lack thereof) among the various communities comprising the Macanese polity before and since. Focusing on Macau's unique development at the crux of European and Chinese empires, and the role it plays as a mirror for Chinese intentions vis-a-vis Hong Kong today, the book will be of interest to

those working in Constitutional Law, Politics and History. Unfortunately, much of what has been written about software engineering comes from an academic perspective which does not always address the everyday concerns that software developers and managers face. With decreasing software budgets and increasing demands from users and senior management, technology directors need a complete guide to the subject

This text covers basic principles and practice of on-call psychiatric care in the geriatric patient in various medical settings. It compiles the most likely complaints and provides assessment and management tools for each situation. Written and edited by expert geriatric psychiatrists, emergency psychiatrists, consultation/liason psychiatrists, geriatricians, and other multidisciplinary specialists, this is the first handbook devoted to on-call geriatric psychiatry. Chapters contain an important summary of key points for managing clinical situations, case studies, and reflective questions. This text brings together relevant principles of on-call geriatric psychiatry provided in clinical settings such as emergency, acute and subacute inpatient, outpatient, residential, correctional, and consultation/liason. It includes clinical topics such as psychopharmacology, psychotherapy, substance abuse, and includes coverage of medical ethics and the law, utilization of contemporary technology, and administrative and public health policy. On-Call Geriatric Psychiatry is the first practical guide to knit together evidence-based medicine and geriatric psychiatric principles and practice guidelines and is a valuable resource for trainees, psychiatrists, geriatricians, emergency departments, nursing home physicians, and other health professionals working with older adult patients.

Strategies for successfully updating and improving health care organizations of all kinds Health care is always evolving and improving. However, the rapid speed of medical advancement can make the adoption of new technologies and practices a challenging process - particularly in large organizations and complex networks. Any projected impact upon quality and outcomes of care must be carefully evaluated so that changes may be implemented in the most efficacious and efficient manner possible. Improving Patient Care equips professionals and policymakers with the knowledge required to successfully optimize health care practice. By integrating scientific evidence and practical experience, the text presents a cohesive and proven model for practice change and innovation, complete with analysis of innovation, target group and setting; selection and application of strategies; and evaluation of process, outcomes and costs. This new third edition also includes: Newly written chapters on clinical performance feedback, patient engagement, patient safety, evaluation designs, and methods for process evaluation Increased emphasis on the role of contextual influences in implementation and improvement New research examples from across the world and updated scientific literature throughout Designed to help promote safer and more efficient, patient-centered care and better outcomes, Improving Patient Care is an essential resource for healthcare providers, quality assessors, and students of health services research, health management, and health policy.

Record important staff handover information and Keep track of shift details all in one place. Easy to use and perfect for improving efficiency at workplace Product Details: Large size 8.5x11inches (21.59cm x 27.94cm). Glossy Paperback. Company Details

Page to adapt 120 pages of acid-free, pure white thick (55lb0 paper to minimize ink bleed Interior Details: Date, Department, Staff Name, Staff Name, Supervisor, Supervisor, Handover Type, Receiving Staff, Shift Start & Finish Time, Equipment Condition, Shift Report, Actions for Opening and Closing Shift, Signatures Staff Contact Details Pages Out of Hours Details Pages Emergency procedures On Call / Staff Contact Details Pages For more unique Occasions and Everyday Log Books, please take a look at our amazon author page.

Supporting Taberner's Nursing Care: Theory and Practice, 8th edition, the skills workbook is an essential, up-to-date resource reflecting contemporary Enrolled Nursing scope of practice and recent changes to guidelines. The workbook guides students with step-by-step, evidence based, practical skills and rationales for each skill activity. Written by Gabby Koutoukidis and Kate Stainton, Essential Enrolled Nursing Skills for Person-Centred Care 2nd edition addresses the core skills of Enrolled Nursing practice and introduces the Nursing informatics competency skill to prepare students for the requirements of digital health and adapt to changing health care environments. Knowledge and skills to deliver responsible, safe nursing care within the Enrolled Nurse scope of practice All skills align to current standards including the NMBA Decision Making Framework (2020), the Enrolled Nurse Standards for Practice (2016) and the National Safety & Quality Health Services Standards (2018) Opportunity for student reflection following assessment, as well as educator feedback An eBook included in all print purchases Nursing informatics competency skill, aligned to the National Nursing and Midwifery Digital Capability Framework 2020

Trusted for 30 years, Drain's PeriAnesthesia Nursing, A Critical Care Approach, 7th Edition is the only book on the market that provides comprehensive clinical content tailored specifically for perianesthesia nurses. An easy-to-use format with five distinct sections — covering the PACU, anatomy and physiology, pharmacology, nursing care, and special considerations — means you get five books in one. Nursing and pharmacologic interventions are integrated with in-depth coverage of pathophysiology, and updated content includes the latest standards and current issues affecting perianesthesia nursing practice. Focusing on research, documentation, and psychosocial considerations, this is the one book that can take you all the way from being a novice nurse in the PACU to preparing for your CPAN® or CAPA® certification! Updated Evidence-based Research boxes in sections IV and V provide the latest standards of care. Five separate sections provide comprehensive coverage, including: the PACU, anatomy and physiology, pharmacology, nursing care, and special considerations. Addresses current policies and issues affecting perianesthesia nursing practice such as patient safety, infection control, managed care implications, pain management, and bioterrorism. Special Considerations section details the care of patients with conditions such as malignant hyperthermia, substance abuse, sickle cell anemia, and cardiac arrest. Comprehensively covers the various types of anesthetic agents to be anticipated in the PACU. In-depth coverage of pathophysiology for all body systems integrated with nursing and pharmacologic interventions. Streamlined format includes an overview, definitions, summary, and references for each chapter. NEW and EXPANDED! Updated content covers the latest evidence and standards, including new sedation and pain

guidelines, new information on older patients, implications of new surgical techniques, and more bariatric implications. NEW and UP-DATED! New illustrations and thoroughly updated references throughout.

Annotation It isn't just big organizations that can benefit from project management systems. Firms of all sizes have begun looking into setting up their own project management office. Provides managers with everything they need to fit the project office into the current organizational structure, determine necessary software and tools, structure efforts, handle slippage, and adapt the wealth of templates provided in the book. Includes CD with every form essential to the successful completion of the project, as well as worksheets, templates, charts, and descriptions needed to establish the project office. Selected as a suggested resource for CAQ(R) Project Management Office exam preparation.

An effective systems development and design process is far easier to explain than it is to implement. A framework is needed that organizes the life cycle activities that form the process. This framework is Configuration Management (CM). Software Configuration Management discusses the framework from a standards viewpoint, using the original

This book is an ideal guide to umbrella reviews, overviews of reviews, and meta-epidemiologic studies for evidence synthesis. Research is conducted at different levels: primary research consists of original studies while secondary research comprises qualitative reviews, systematic reviews, and meta-analyses. Recently, a novel further level of research has been introduced, based on the analysis and pooling of reviews and meta-analysis. This book is

the first to focus solely on this new type of research design, which permits a comprehensive and powerful synthesis of scientific evidence in medicine as well as in many other fields in order to inform decision-making. All aspects are covered, including review design and registration, the searching, abstracting, appraisal, and synthesis of evidence, the appraisal of moderators and confounders, and state of the art reporting. Case studies in a range of medical specialties are then presented. The hands-on approach of the book, written by a multinational team of experts, will enable the reader to interpret and independently conduct umbrella reviews.

Quality improvement (QI) principles are increasingly important in every area of today's healthcare, encompassing efforts to make healthcare delivery safer, more effective, patient-centered, timely, equitable, and efficient. Perioperative Quality Improvement provides up-to-date, easy-to-read guidance for perioperative clinicians on this critical topic. Each chapter covers a pertinent area of QI in the perioperative setting, focusing on both concepts and implementation. Written and edited by key international opinion leaders in the field, this text is a relevant, concise resource for anesthesiologists, surgeons, nurse anesthetists, and hospitalists—anyone involved in perioperative medicine regardless of specialty area. Explains concepts related to understanding the tools and techniques used in improving the quality of care, establishing a culture of quality, prioritizing areas of improvement, collecting and analyzing data, communicating, motivating people to change, and performing ongoing evaluations. Covers key topics such as patient-centered care, equity, shared decision making, process mapping, and sustainability. Addresses the critical areas

of structure, process and outcome with a focus on perioperative care and relevant case studies.

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A classic text, Chamberlain's Symptoms and Signs in Clinical Medicine has been providing students and professionals with a detailed and well-illustrated account of the symptoms and signs of diseases affecting all the body systems since the first edition published in 1936. Now completely rewritten by a new team of authors selected for their experien

CBSE Sample Paper Class 11 Accountancy, English Core, Business Studies & Economics for Exams 2022-2023 is one of the best CBSE Reference Books for Class 11 exams 2022-23. It includes 10 Sample Papers which gets further divided into comprises 5 solved and 5 self-assessment papers for out-and-out preparation for better results. This best CBSE Reference Books for Class 11 exams 2022-23 is designed strictly as per the latest CBSE sample paper guidelines and marking schemes released CBSE officials. CBSE Sample Paper Class 11 Accountancy, English Core, Business Studies & Economics Exams 2022-2023 contain the latest solved CBSE sample papers for 2023 exams with marking schemes to

help students get familiar with the exam pattern for comprehensive learning. To make learning simpler for CBSE class 11 students, 5 CBSE Sample Question Papers with high percentage to appear in exam are included in this best CBSE Reference Books for Class 11 exams 2022-23. It include enhanced learning tools such as CBSE Exam 2023 Sample Paper Analysis chart, along with On-Tips Notes and Revision Notes for robust preparation. This best CBSE Reference Books for Class 11 exams 2022-23 contains valuable Mind Maps & Mnemonics which comes with 500+ concepts for blended learning. CBSE Sample Paper Class 11 Accountancy, English Core, Business Studies & Economics Exams 2022-2023 includes 200+MCQs and Objective Type Questions for thorough practice to best results in CBSE class 11 exams 2023. While going through this best CBSE Reference Books for Class 11 exams 2022-23, you need to align questions according to their difficulty level. It's believed to be the best way to understand your strengths and weaknesses while solving CBSE Sample Paper Class 11. With the best CBSE Sample Paper Class 11 Accountancy, English Core, Business Studies & Economics Exams 2022-2023, getting familiar with the areas that need your focus and the areas which are your strength becomes easier.

Fully revised and updated to address situations Australian and NZ medical-surgical nursing students will most frequently face during their clinical placement. Common diseases and disorders are presented in a practical format. Gayle McKenzie, La Trobe University, Australia.

"A Guide for International Nursing Students is an essential resource for overseas nurses and international students of nursing

in Australia and New Zealand. It assists the reader to develop essential communication skills for practice as a student and registered nurse in the region. A companion CD allows the reader to become familiar with authentic nursing conversations and nursing handovers."--Provided by publisher.

A vital member of the health care team, the contemporary enrolled nurse faces increasing challenges and an increasing level of responsibility. Written specifically for Australian and New Zealand enrolled nurse students, this long awaited new edition reflects the changes and challenges in contemporary enrolled nurse practice as well as the additions and modifications that are occurring in nursing curricula. Tabbner's Nursing Care: Theory and Practice 5th edition has been written, reviewed and edited by the people who educate the enrolled nurse and continues to provide enrolled nurse students with the most comprehensive resource available.

In collaboration with Consulting Editor, Dr. Steve Krau, Dr. Sonja Stutzman has put together a state-of-the-art issue of the Nursing Clinics of North America devoted to Transitions of Care for Patients with Neurological Diagnoses. Clinical review articles from expert authors are specifically devoted to the following topics: Transition from EMS to ED; Transition from ED to Hospital; Transition from OR to ICU; Transition from ICU to Floor; Transition from Hospital to Rehab (Nurse Navigator); Transition from Rehab to Home; Transition from Hospital to Home; Transition Trajectory: Stroke; Transition Trajectory: TBI; Transition Trajectory: Seizure Disorder; Transition Trajectory: Neurodegenerative Disease; and International Perspectives of Transition. Readers will come away with the latest information they need to improve outcomes

in patients with a neurologic diagnosis as they transition through various facilities as part of their care.

In previous years, setting up IT infrastructure involved just the preparation of the data center. It has become much more complex and evolved today. The infrastructure includes not only the data center facility, but also the entire organization by providing internet connectivity to customers, vendors, and company executives on the move. Mastering IT Project Management is the first book to detail how to create IT infrastructure rather than simply describe how to manage the IT function or software development. This unique and comprehensive reference covers all aspects needed to successfully manage this type of project in an organization. J. Ross Publishing offers an add-on at a nominal cost — Downloadable, customizable tools and templates ready for immediate implementation.

Essential Clinical Skills clearly and succinctly explains each key clinical skill and provides a structured format for students to undertake many of the skills taught in HLT54115. Each skill is mapped to the key units of competency as well as the Indicators in the Standards for Practice: Enrolled Nurses (2016), where relevant. Using this text, students and instructors are able to translate their skills and knowledge into demonstrable competencies that fulfil the required standards. The text has been designed to assist the learning and practice of clinical skills introduced in on campus purpose-built Nursing Skills Laboratories. Students are taught how to implement basic nursing care, assess clients' health and analyse health-related information.

It is clearly recognized that medical errors represent a significant

source of preventable healthcare-related morbidity and mortality. Furthermore, evidence shows that such complications are often the result of a series of smaller errors, missed opportunities, poor communication, breakdowns in established guidelines or protocols, or system-based deficiencies. While such events often start with the misadventures of an individual, it is how such events are managed that can determine outcomes and hopefully prevent future adverse events. The goal of Vignettes in Patient Safety is to illustrate and discuss, in a clinically relevant format, examples in which evidence-based approaches to patient care, using established methodologies to develop highly functional multidisciplinary teams, can help foster an institutional culture of patient safety and high-quality care delivery.

A brief but comprehensive introduction to the field and pragmatic guidance on the implementation of a sound quality system in the organization. It provides an enhanced knowledge of software inspections, metrics, process involvement, assessment of organization, problem solving, customer satisfaction surveys, the CMM, SPICE, and formal methods. Sample material on software inspections, metrics, and customer satisfaction can be adapted by readers to their respective organizations. In addition, readers will gain a detailed understanding of the principles of software quality management and software process improvement. Concepts can then be readily applied to assist improvement programs within organizations.

Perfect For: • Undergraduate bachelor of Nursing students • Diploma of Nursing students • Registered and enrolled nurses re-entering acute care practice after a period of absence
Clinical Companion: Medical-Surgical Nursing, 3rd Edition has been fully re-

vised to provide accessible information to assist with nursing care, including the assessment and management of people experiencing chronic, acute and complex health issues. Clinical Companion: Medical-Surgical Nursing, 3rd Edition can be used in conjunction with Brown & Edwards Lewis's Medical-Surgical Nursing, 4th Edition as part of the medical-surgical suite of resources or as a stand-alone quick reference guide. All body system chapters features the following: • Overview • Anatomy, physiology and pathophysiology of related conditions • Common diseases and disorders are presented by causes, signs and symptoms, diagnosis, treatment, complications and nursing considerations • Further actions are indicated in the event that medical or surgical interventions, tests or pharmacology are required. • New chapter on mental health considerations • New hint boxes on the assessment and management of the deteriorating patient included throughout • Revised and updated nutrition section • Revised and updated renal chapter, in particular diabetes and obesity • Revised and updated wound care section • Chapter 2: includes ISBAR in the documentation process • Appendix 1 Life support charts included in the front and back of the book as a ready reference.

The Principles of Project Management lays out clear steps that anyone can follow to get projects done right, and delivered on time. This full color book covers: Why Project Management is important The 6 fundamental truths of project management Getting started: Discovering, Initiating, Planning and Resourcing a project Getting the Job Done: Executing and controlling Keeping it Smooth: Communication, collaboration and managing change Following through: Ongoing support and maintenance, measuring op-

erational success Resources: Review of various tools, recommended reading, professional resources for project management Short, and to the point, this book aims to do to provide a solid foundation for anyone who finds themselves responsible for executing projects. From the Back Cover Every project you manage will be unique. Scope, budgets, team dynamics, and timeframes will differ. As a project manager, the most important factor in achieving project success will be your understanding of The Principles Of Project Management. This book will show you that project management isn't rocket science: using the information contained in this book, you'll deliver projects on time and on budget, again and again. With The Principles Of Project Management you'll: Learn how to start every project on the right foot. Master the planning, execution, and control of your projects. Discover the secrets of effective communication and change management. Identify project warning signals and learn to keep your projects on track. Understand the benefits of using the right tools, resources, and people. Learn how to give a superstar project handover. And much, much more

In recent years there has been a revival of interest in the philosophical study of contract law. In 1981 Charles Fried claimed that contract law is based on the philosophy of promise and this has generated what is today known as 'the contract and promise debate'. Cutting to the heart of contemporary discussions, this volume brings together leading philosophers, legal theorists, and contract lawyers to debate the philosophical foundations of this area of law. Divided into two parts, the first explores general themes in the contract theory literature, including the philosophy of promising, the nature of contractual obligation, economic ac-

counts of contract law, and the relationship between contract law and moral values such as personal autonomy and distributive justice. The second part uses these philosophical ideas to make progress in doctrinal debates, relating for example to contract interpretation, unfair terms, good faith, vitiating factors, and remedies. Together, the essays provide a picture of the current state of research in this revitalized area of law, and pave the way for future study and debate.

Focus on the most important concepts in progressive and critical care nursing with *Priorities in Critical Care Nursing, 9th Edition*. Ideal for students, practicing nurses undergoing in-service training for progressive and critical care, and progressive or critical care nurses reviewing for PCCN® or CCRN® certification, this trusted, evidence-based textbook uses the latest, most authoritative research to help you identify patient priorities in order to safely and expertly manage patient care. Succinct coverage of all core progressive and critical care nursing topics includes medications, patient safety, patient education, problem identification, and interprofessional collaborative management. You will learn how to integrate the technology of progressive and critical care with the physiological needs and psychosocial concerns of patients and families to provide the highest-quality care. Need-to-know content reflects the realities of today's progressive and critical care environments. UNIQUE! Balanced coverage of technology and psychosocial concerns includes an emphasis on patient care priorities to help you learn to provide the highest-quality nursing care. Consistent format features a Clinical Assessment and Diagnostic Procedures chapter followed by one or more Disorders and Therapeutic Management chapters for each content area. Strong

quality and safety focus throughout includes Evidence-Based Practice boxes that highlight evidence specific to the discussion; Patient-Centered Care boxes that provide recommendations to address patient uniqueness; Quality Improvement boxes describing quality initiatives and implications for practice; Teamwork and Collaboration boxes that provide guidelines for effective handoffs, assessments, and communication between nurses and other hospital staff; Safety boxes that highlight important guidelines and tips to ensure patient safety in critical care settings; and Informatics boxes that provide additional online resources. Patient Care Management Plans at the end of the book provide a complete care plan for every priority patient problem, including outcome criteria, nursing interventions, and rationales. Priority Patient and Family Education Plan boxes list priority topics to be taught to the patient and family prior to discharge.

As a student and newly registered nurse, you will need to work with others to lead, improve and sustain high quality care. This book will equip you with the skills and knowledge to do just that. From the principles and theory behind quality improvement to the practical skills and tools needed to enable it, the book develops your ability to engage in continuous quality improvement in different settings throughout your career. Key features · Mapped to the 2018 NMC Standards of Proficiency · Case studies illustrate the principles of quality improvement in real examples from practice · Walks you step by step through each aspect of a quality improvement project, from identifying a need to implementation and evaluation · Personal and professional development is discussed throughout, empowering you to engage in quality improvement from the very start of your career

The International Conference on Asian Digital Libraries (ICADL) is one of the leading international conferences in digital libraries research. The conference has come a long way since its inception in 1998 as the First Asia Digital Library Workshop held in Hong Kong. Since then, the conference has traveled across the Asian continent and has been hosted by Taiwan (ICADL 1999), Seoul, Korea (ICADL 2000), Bangalore, India (ICADL 2001), Singapore (ICADL 2002), Kuala Lumpur, Malaysia (ICADL 2003), Shanghai, China (ICADL 2004), Bangkok, Thailand (ICADL 2005), and Kyoto, Japan (ICADL 2006). The 2007 edition of the conference marks an important milestone in the ICADL series. Into its tenth year, the conference matured into a significant gathering of practitioners, researchers, educators and policy makers from diverse disciplines sharing a common interest in advancing digital libraries research in Asia. ICADL 2007 was held in Hanoi, Vietnam during December 10–13, 2007, with the theme, “Asian Digital Libraries: Looking Back 10 Years and Forging New Frontiers.” The theme reflects upon the growth of the digital libraries community and explores new areas that the community could delve into in the coming years. Based on detailed multi-disciplinary analyses of more than 800 recorded handover interactions, audits of written handover documentation, interviews and survey responses, the contributing authors identify features of effective and ineffective clinical handovers in diverse hospital contexts. The authors then translate their descriptive findings into practical protocols, communication strategies and checklists that clinicians, managers and policy makers can apply to improve the safety and quality of clinical handovers. All the contributors are affiliated with the International Research Centre for Communication in Healthcare (IRCCH), an inter-

national multidisciplinary organisation of over 90 healthcare professionals from more than 17 countries committed to improving communication in healthcare systems around the world. 'The authors have created a new and tightly woven systems safety net that will, if implemented, significantly reduce the occurrence of errors resulting from cumulative communication failures.' -H. Esterbrook Longmaid III, MD, FACR, President of Medical Staff, Beth Israel Deaconess-Milton Hospital, Milton, MA USA 'Uncommonly valuable for the rigorous, original communication research it reports and for the careful translation of the research findings into practical strategies that actually improve clinical handovers in the real world of practice.' -Professor Suzanne Kurtz, Washington State University 'This clear, plain English book is an outstanding resource for the training of all involved in healthcare.' -Elizabeth Trickett, (Former) Director of Safety and Quality, ACT Health, Australia

Savvy - n. Practical know-how. Dreamweaver MX 2004 Savvy is an incredibly in-depth and thorough guide to Macromedia's powerful web publishing software. This book includes detailed coverage of everything from migrating sites over from other applications to using Cascading Style Sheets to working with the five major server technologies to supporting e-commerce and blogs. Hands-on tutorials reinforce the tricks, tips, and techniques presented. This book covers every aspect of using Dreamweaver, including: Planning Your Site: using the Site Definition Wizard; using templates, assets, and libraries; setting up a remote server; serving and testing your site locally; customizing and extending Dreamweaver. Designing Web Pages: using tables, layers, and style sheets; using image placeholders; taking advantage of Dreamweaver's lat-

est CSS features; building a navigation interface; adding interactive behaviors. Building Database-Backed Web Apps: assembling forms from front to back; choosing from and using ASP, ASP.NET, JSP, ColdFusion, and PHP/MySQL server technologies; managing dynamic content with ASP and a database. Handing Over a Finished Project: validating and testing your site; going live; managing your site with Macromedia Contribute or tools you build yourself. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Clinical Psychomotor Skills: Assessment Tools for Nurses offers you a unique blend of solid theoretical knowledge, linking it to clinical practice. The combined theory and workbook text covers the key clinical skills and knowledge that you need and helps you to master provable competencies that fulfil the required standards. This edition uses the 3-point Bondy Assessment Scale. The inclusion to this edition of five additional skills, the latest evidence-based material from nursing and associated literature, and reflecting The Nursing and Midwifery Board of Australia's Registered Nurse Standards for Practice, make this the essential guide for students of registered nursing programs.

PMBOK® Guide is the go-to resource for project management practitioners. The project management profession has significantly evolved due to emerging technology, new approaches and rapid market changes. Reflecting this evolution, The Standard for Project Management enumerates 12 principles of project management and the PMBOK® Guide & Seventh Edition is structured around eight project performance domains. This edition is designed to address practitioners' current and future needs and to

help them be more proactive, innovative and nimble in enabling desired project outcomes. This edition of the PMBOK® Guide:

- Reflects the full range of development approaches (predictive, adaptive, hybrid, etc.);
- Provides an entire section devoted to tailoring the development approach and processes;
- Includes

- an expanded list of models, methods, and artifacts;
- Focuses on not just delivering project outputs but also enabling outcomes; and
- Integrates with PMI Standards+™ for information and standards application content based on project type, development approach, and industry sector.