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25B - HERRERA TAYLOR

#1 NEW YORK TIMES BESTSELLER • More than one million copies sold! A “brilliant” (Lupita Nyong’o, Time), “poignant” (Entertainment Weekly), “soul-nourishing” (USA Today) memoir about coming of age during the twilight of apartheid “Noah’s childhood stories are told with all the hilarity and intellect that characterizes his comedy, while illuminating a dark and brutal period in South Africa’s history that must never be forgotten.”—Esquire Winner of the Thurber Prize for American Humor and an NAACP Image Award • Named one of the best books of the year by The New York

Time, USA Today, San Francisco Chronicle, NPR, Esquire, Newsday, and Booklist Trevor Noah’s unlikely path from apartheid South Africa to the desk of The Daily Show began with a criminal act: his birth. Trevor was born to a white Swiss father and a black Xhosa mother at a time when such a union was punishable by five years in prison. Living proof of his parents’ indiscretion, Trevor was kept mostly indoors for the earliest years of his life, bound by the extreme and often absurd measures his mother took to hide him from a government that could, at any moment, steal him away. Finally liberated by the end of South Africa’s tyrannical white rule, Trevor and

his mother set forth on a grand adventure, living openly and freely and embracing the opportunities won by a centuries-long struggle. Born a Crime is the story of a mischievous young boy who grows into a restless young man as he struggles to find himself in a world where he was never supposed to exist. It is also the story of that young man’s relationship with his fearless, rebellious, and fervently religious mother—his teammate, a woman determined to save her son from the cycle of poverty, violence, and abuse that would ultimately threaten her own life. The stories collected here are by turns hilarious, dramatic, and deeply affecting. Whether sub-

sisting on caterpillars for dinner during hard times, being thrown from a moving car during an attempted kidnapping, or just trying to survive the life-and-death pitfalls of dating in high school, Trevor illuminates his curious world with an incisive wit and unflinching honesty. His stories weave together to form a moving and searingly funny portrait of a boy making his way through a damaged world in a dangerous time, armed only with a keen sense of humor and a mother's unconventional, unconditional love.

Patient safety and quality are an ever-increasing concern to consumers, payers, providers, organizations, and governments. However, high reliability methods and science that can provide efficient and effective care have still not been totally implemented into our healthcare culture. Nurses, representing the majority of healthcare workers, are on the front line of the delivery and provision of safe and effective care and are ideally situated to drive the mission to achieve high reliability in healthcare. High Reliability Organizations: A Healthcare Handbook for Patient Safety & Quality presents practical examples of HRO principles in order to establish

a system that detects and prevents errors from happening even in the most difficult, high risk conditions. Authors Cynthia Oster and Jane Braaten provide healthcare professionals with tools and best practices that will improve and enhance patient safety and quality outcomes. This book provides: An overview of HRO science as an organizing framework for quality and patient safety, practical applications of HRO science, focusing on quality and patient safety, knowledge and tools that can be applied to current quality and safety practices and real-world examples of HRO principles employed in a variety of patient care areas.

It was a warm, sunny, Tuesday afternoon. I was waiting at the red light at a busy interchange when another motorcycle pulled up next to me, in the same lane, also now waiting to go home, or to a friend's house, or maybe shopping. The very next thing he did was watch me fly like a circus aerial act, bouncing off car roof tops, and sailing all the way across the huge intersection. With no prior intention, I was on my way to meet my maker and face up to the life that I had been living until then—all initiated by a drunk in an old, four-door sedan

who had no plans on even slowing down. Resuscitated over and over on the asphalt, I was eventually rushed to the hospital, where my wife was repeatedly told that I would not be alive much longer. Not being a believer of that kind of talk, she took peace in her heart that I would survive to be with her and our two little boys. Now, having been comatose for two weeks, I awoke frightened and was told that I had little hope of much of a recovery. I was then confronted with Jesus himself, right there in that hospital room. What He asked me over and over at that point clarified my beliefs and gave me the confidence to continue on. I call that encounter a pure miracle and thank God that I was The DOA Who Made It!

The universal experience for most high school students is learning to drive and getting their driver's license. Add breathlessly plotted romance and an accident and you have a poignant and realistic novel. Remy Martin prays to the God of Driver's Education that she will get to drive today. She doesn't know where she's going, but she knows one thing . . . she is going to get there fast. Morgan Campbell had been standing on the threshold of 16

and getting his driver's license ever since he could remember. But deep into the first crush of his life, thinking of nothing but girls, Morgan forgot what driving was all about. This poignant novel about responsibility and consequences is as convincing as it is irresistible.

She used to be a simple assassin. Those were the days... Mal's job used to be straightforward: find the people causing problems for Hades and give them a one-way ticket to his realm. But with Hades's temple a pile of rubble and his other operatives dead, she has a new mission—prevent the entire world from finding out about the temple while single-handedly holding Hades's territory against the rest of the gods. And in less than two days, a documentary crew will get access to the ruins of the temple, and broadcast the truth about the gods' secret wars. Unless... Mnemosyne, goddess of memory, can alter a few memories and make the publicity problem go away. All she wants in return is one human dead—a human who happens to have the power to level entire buildings with a thought. Mal's maybe-ally Bastian offers to provide backup—but noth-

ing is ever free. He needs her help settling an old score against a certain goddess. A goddess named Mnemosyne...

Second in a series of publications from the Institute of Medicine's Quality of Health Care in America project Today's health care providers have more research findings and more technology available to them than ever before. Yet recent reports have raised serious doubts about the quality of health care in America. Crossing the Quality Chasm makes an urgent call for fundamental change to close the quality gap. This book recommends a sweeping redesign of the American health care system and provides overarching principles for specific direction for policymakers, health care leaders, clinicians, regulators, purchasers, and others. In this comprehensive volume the committee offers: A set of performance expectations for the 21st century health care system. A set of 10 new rules to guide patient-clinician relationships. A suggested organizing framework to better align the incentives inherent in payment and accountability with improvements in quality. Key steps to promote evidence-based practice and strengthen clinical information systems. Analyzing health

care organizations as complex systems, Crossing the Quality Chasm also documents the causes of the quality gap, identifies current practices that impede quality care, and explores how systems approaches can be used to implement change.

Responsible Driving focuses on providing students with comprehensive driving skills. The seventh edition of this classic text continues to provide the same high quality material seen in previous editions. The text has been extensively rewritten with updated prose for content clarity, superb new problems in new application areas, outstanding instruction on drawing free body diagrams, and new electronic supplements to assist readers. Furthermore, this edition offers more Web-based problem solving to practice solving problems, with immediate feedback; computational mechanics booklets offer flexibility in introducing Matlab, MathCAD, and/or Maple into your mechanics classroom; electronic figures from the text to enhance lectures by pulling material from the text into Powerpoint or other lecture formats; 100+ additional electronic transparencies offer problem statements and fully worked solutions for use in lecture or as outside study

tools.

A Handbook for Inter-professional Practice in the Human Services: Learning to Work Together is an essential text for all students of inter-professional education, and for practitioners looking to understand and develop better inter-agency working. With an emphasis on working collaboratively with fellow professionals, service users and the community, and developing an holistic approach to working, this is an essential resource for anyone studying on courses in social work, nursing, education, health, medicine, social policy, physiotherapy, occupational therapy, physiotherapy and dentistry, and for all those with an interest in the human services.

Experts estimate that as many as 98,000 people die in any given year from medical errors that occur in hospitals. That's more than die from motor vehicle accidents, breast cancer, or AIDS—three causes that receive far more public attention. Indeed, more people die annually from medication errors than from workplace injuries. Add the financial cost to the human tragedy, and medical error easily rises to the top ranks of urgent, widespread public

problems. To Err Is Human breaks the silence that has surrounded medical errors and their consequence—but not by pointing fingers at caring health care professionals who make honest mistakes. After all, to err is human. Instead, this book sets forth a national agenda—with state and local implications—for reducing medical errors and improving patient safety through the design of a safer health system. This volume reveals the often startling statistics of medical error and the disparity between the incidence of error and public perception of it, given many patients' expectations that the medical profession always performs perfectly. A careful examination is made of how the surrounding forces of legislation, regulation, and market activity influence the quality of care provided by health care organizations and then looks at their handling of medical mistakes. Using a detailed case study, the book reviews the current understanding of why these mistakes happen. A key theme is that legitimate liability concerns discourage reporting of errors—which begs the question, "How can we learn from our mistakes?" Balancing regulatory versus market-based initiatives and public versus pri-

vate efforts, the Institute of Medicine presents wide-ranging recommendations for improving patient safety, in the areas of leadership, improved data collection and analysis, and development of effective systems at the level of direct patient care. To Err Is Human asserts that the problem is not bad people in health care—it is that good people are working in bad systems that need to be made safer. Comprehensive and straightforward, this book offers a clear prescription for raising the level of patient safety in American health care. It also explains how patients themselves can influence the quality of care that they receive once they check into the hospital. This book will be vitally important to federal, state, and local health policy makers and regulators, health professional licensing officials, hospital administrators, medical educators and students, health caregivers, health journalists, patient advocates—as well as patients themselves. First in a series of publications from the Quality of Health Care in America, a project initiated by the Institute of Medicine The Handbook of Traffic Psychology covers all key areas of research in this field including theory, applications, methodology and

analyses, variables that affect traffic, driver problem behaviors, and countermeasures to reduce risk on roadways. Comprehensive in scope, the methodology section includes case-control studies, self-report instruments and methods, field methods and naturalistic observational techniques, instrumented vehicles and in-car recording techniques, modeling and simulation methods, in vivo methods, clinical assessment, and crash datasets and analyses. Experienced researchers will better understand what methods are most useful for what kinds of studies and students can better understand the myriad of techniques used in this discipline. Focuses specifically on traffic, as opposed to transport Covers all key areas of research in traffic psychology including theory, applications, methodology and analyses, variables that affect traffic, driver problem behaviors, and countermeasures to reduce the risk of variables and behavior Contents include how to conduct traffic research and how to analyze data Contributors come from more than 10 countries, including US, UK, Japan, Netherlands, Ireland, Switzerland, Mexico, Australia, Canada, Turkey, France, Finland, Norway, Israel, and South Africa

Illinois 2021 Rules of the Road handbook, drive safe!

The Fourth Edition of Applied Process Design for Chemical and Petrochemical Plants Volume 2 builds upon the late Ernest E. Ludwig's classic chemical engineering process design manual. Volume Two focuses on distillation and packed towers, and presents the methods and fundamentals of plant design along with supplemental mechanical and related data, nomographs, data charts and heuristics. The Fourth Edition is significantly expanded and updated, with new topics that ensure readers can analyze problems and find practical design methods and solutions to accomplish their process design objectives. A true application-driven book, providing clarity and easy access to essential process plant data and design information Covers a complete range of basic day-to-day petrochemical operation topics Extensively revised with new material on distillation process performance; complex-mixture fractionating, gas processing, dehydration, hydrocarbon absorption and stripping; enhanced distillation types Proteomic and Metabolomic Approaches to

Biomarker Discovery demonstrates how to leverage biomarkers to improve accuracy and reduce errors in research. Disease biomarker discovery is one of the most vibrant and important areas of research today, as the identification of reliable biomarkers has an enormous impact on disease diagnosis, selection of treatment regimens, and therapeutic monitoring. Various techniques are used in the biomarker discovery process, including techniques used in proteomics, the study of the proteins that make up an organism, and metabolomics, the study of chemical fingerprints created from cellular processes. Proteomic and Metabolomic Approaches to Biomarker Discovery is the only publication that covers techniques from both proteomics and metabolomics and includes all steps involved in biomarker discovery, from study design to study execution. The book describes methods, and presents a standard operating procedure for sample selection, preparation, and storage, as well as data analysis and modeling. This new standard effectively eliminates the differing methodologies used in studies and creates a unified approach. Readers will learn the advantages and dis-

advantages of the various techniques discussed, as well as potential difficulties inherent to all steps in the biomarker discovery process. A vital resource for biochemists, biologists, analytical chemists, bioanalytical chemists, clinical and medical technicians, researchers in pharmaceuticals, and graduate students, *Proteomic and Metabolomic Approaches to Biomarker Discovery* provides the information needed to reduce clinical error in the execution of research. Describes the use of biomarkers to reduce clinical errors in research. Includes techniques from a range of biomarker discoveries. Covers all steps involved in biomarker discovery, from study design to study execution.

"Deserves a spot next to *Fast Food Nation* and *To Kill a Mockingbird* in America's high school curriculums. To say it may save lives is self-evident." —New York Times Book Review (Editor's Choice) **NEW YORK TIMES BESTSELLER • A BEST BOOK OF THE YEAR:** San Francisco Chronicle, Christian Science Monitor, Kirkus, Winnipeg Free Press. One of the decade's most original and masterfully reported books, *A Deadly Wandering* by Pulitzer Prize-winning New York Times journalist Matt Richtel inter-

weaves the cutting-edge science of attention with the tensely plotted story of a mysterious car accident and its aftermath to answer some of the defining questions of our time: What is technology doing to us? Can our minds keep up with the pace of change? How can we find balance? On the last day of summer, an ordinary Utah college student named Reggie Shaw fatally struck two rocket scientists while texting and driving along a majestic stretch of highway bordering the Rocky Mountains. *A Deadly Wandering* follows Reggie from the moment of the tragedy, through the police investigation, the state's groundbreaking prosecution, and ultimately, Reggie's wrenching admission of responsibility. Richtel parallels Reggie's journey with leading-edge scientific findings on the impact technology has on our brains, showing how these devices play to our deepest social instincts. A propulsive read filled with surprising scientific detail, riveting narrative tension, and rare emotional depth, *A Deadly Wandering* is a book that can change—and save—lives.

The fifth edition of *Numerical Methods for Engineers with Software and Programming Applications* continues its tradition of excel-

lence. The revision retains the successful pedagogy of the prior editions. Chapra and Canale's unique approach opens each part of the text with sections called Motivation, Mathematical Background, and Orientation, preparing the student for what is to come in a motivating and engaging manner. Each part closes with an Epilogue containing sections called Trade-Offs, Important Relationships and Formulas, and Advanced Methods and Additional References. Much more than a summary, the Epilogue deepens understanding of what has been learned and provides a peek into more advanced methods. Users will find use of software packages, specifically MATLAB and Excel with VBA. This includes material on developing MATLAB m-files and VBA macros. Also, many, many more challenging problems are included. The expanded breadth of engineering disciplines covered is especially evident in the problems, which now cover such areas as biotechnology and biomedical engineering. Developments in potato chemistry, including identification and use of the functional components of potatoes, genetic improvements and modifications that increase

their suitability for food and non-food applications, the use of starch chemistry in non-food industry and methods of sensory and objective measurement have led to new and important uses for this crop. Advances in Potato Chemistry and Technology presents the most current information available in one convenient resource. The expert coverage includes details on findings related to potato composition, new methods of quality determination of potato tubers, genetic and agronomic improvements, use of specific potato cultivars and their starches, flours for specific food and non-food applications, and quality measurement methods for potato products. * Covers potato chemistry in detail, providing key understanding of the role of chemical compositions on emerging uses for specific food and non-food applications * Presents coverage of developing areas, related to potato production and processing including genetic modification of potatoes, laboratory and industry scale sophistication, and modern quality measurement techniques to help producers identify appropriate varieties based on anticipated use *Explores novel application uses of potatoes and potato by-products to help pro-

ducers identify potential areas for development of potato variety and structure Max is used to being called Stupid. And he is used to everyone being scared of him. On account of his size and looking like his dad. Kevin is used to being called Dwarf. On account of his size and being some cripple kid. But greatness comes in all sizes, and together Max and Kevin become Freak The Mighty and walk high above the world. An inspiring, heartbreaking, multi-award winning international bestseller. This Handbook describes the extent and shape of computing education research today. Over fifty leading researchers from academia and industry (including Google and Microsoft) have contributed chapters that together define and expand the evidence base. The foundational chapters set the field in context, articulate expertise from key disciplines, and form a practical guide for new researchers. They address what can be learned empirically, methodologically and theoretically from each area. The topic chapters explore issues that are of current interest, why they matter, and what is already known. They include discussion of motivational context, implications for practice, and open questions

which might suggest future research. The authors provide an authoritative introduction to the field and is essential reading for policy makers, as well as both new and established researchers.

Alex Rogo is a harried plant manager working ever more desperately to try and improve performance. His factory is rapidly heading for disaster. So is his marriage. He has ninety days to save his plant - or it will be closed by corporate HQ, with hundreds of job losses. It takes a chance meeting with a colleague from student days - Jonah - to help him break out of conventional ways of thinking to see what needs to be done. Described by Fortune as a 'guru to industry' and by Businessweek as a 'genius', Eliyahu M. Goldratt was an internationally recognized leader in the development of new business management concepts and systems. This 20th anniversary edition includes a series of detailed case study interviews by David Whitford, Editor at Large, Fortune Small Business, which explore how organizations around the world have been transformed by Eli Goldratt's ideas. The story of Alex's fight to save his plant contains a serious message for all managers in industry and explains the

ideas which underline the Theory of Constraints (TOC) developed by Eli Goldratt. Written in a fast-paced thriller style, *The Goal* is the gripping novel which is transforming management thinking throughout the Western world. It is a book to recommend to your friends in industry - even to your bosses - but not to your competitors!

Provides information on writing a driver in Linux, covering such topics as character devices, network interfaces, driver debugging, concurrency, and interrupts.

First published in 1926, 'The Sun Also Rises' is Ernest Hemingway's first novel and a classic example of his spare but influential writing style. A poignant look at the disillusionment and angst of the post-World War I generation, the novel introduces two of Hemingway's most unforgettable characters: Jake Barnes and Lady Brett Ashley. Based on Hemingway's experiences, it is the story of a group of American and English expatriates living in Paris who take an excursion to Pamplona, Spain. The novel has forever associated Hemingway with bullfights and the running of the bulls. This powerful work of modern fiction, filled with memorable characters and universal

themes, is summarized in this volume, which is enhanced by thought-provoking critical extracts and focused biographical details. The novel helped to establish Hemingway as one of the greatest writers of the twentieth century.

Brydson's *Plastics Materials*, Eighth Edition, provides a comprehensive overview of the commercially available plastics materials that bridge the gap between theory and practice. The book enables scientists to understand the commercial implications of their work and provides engineers with essential theory. Since the previous edition, many developments have taken place in plastics materials, such as the growth in the commercial use of sustainable bioplastics, so this book brings the user fully up-to-date with the latest materials, references, units, and figures that have all been thoroughly updated. The book remains the authoritative resource for engineers, suppliers, researchers, materials scientists, and academics in the field of polymers, including current best practice, processing, and material selection information and health and safety guidance, along with discussions of sustainability and the commercial importance of various

plastics and additives, including nanofillers and graphene as property modifiers. With a 50 year history as the principal reference in the field of plastics material, and fully updated by an expert team of polymer scientists and engineers, this book is essential reading for researchers and practitioners in this field. Presents a one-stop-shop for easily accessible information on plastics materials, now updated to include the latest biopolymers, high temperature engineering plastics, thermoplastic elastomers, and more. Includes thoroughly revised and reorganised material as contributed by an expert team who make the book relevant to all plastics engineers, materials scientists, and students of polymers. Includes the latest guidance on health, safety, and sustainability, including materials safety data sheets, local regulations, and a discussion of recycling issues.

Roadmap to Successful Digital Health Ecosystems: A Global Perspective presents evidence-based solutions found on adopting open platforms, standard information models, technology neutral data repositories, and computable clinical data and knowledge (ontologies, terminologies, content models, process models, and guideli-

nes), resulting in improved patient, organizational, and global health outcomes. The book helps engaging countries and stakeholders take action and commit to a digital health strategy, create a global environment and processes that will facilitate and induce collaboration, develop processes for monitoring and evaluating national digital health strategies, and enable learnings to be shared in support of WHO's global strategy for digital health. The book explains different perspectives and local environments for digital health implementation, including data/information and technology governance, secondary data use, need for effective data interpretation, costly adverse events, models of care, HR management, workforce planning, system connectivity, data sharing and linking, small and big data, change management, and future vision. All proposed solutions are based on real-world scientific, social, and political evidence. • Provides a roadmap, based on examples already in place, to develop and implement digital health systems on a large-scale that are easily reproducible in different environments • Addresses World Health Organization (WHO)-identified research gaps associated with

the feasibility and effectiveness of various digital health interventions • Helps readers improve future decision-making within a digital environment by detailing insights into the complexities of the health system • Presents evidence from real-world case studies from multiple countries to discuss new skills that suit new paradigms

This book examines science fiction's theoretical and ontological backgrounds and how science fiction applies to the future of tourism. It recreates and invents the future of tourism in a creative and disruptive manner, reconceptualising tourism through alternative and quantum leap thinking that go beyond the normative or accepted view of tourism. The chapters, focusing on areas such as disruption, sustainability and technology, draw readers into the unknown future of tourism – a future that may be disruptive, dystopian or utopian. The book brings a new theoretical paradigm to the study of tourism in a post COVID-19 world and can be used to explore, frame and even form the future of tourism. It will capture the imagination and inspire readers to address tourism's challenges of tomorrow.

Anarchist, journalist, drama critic, advocate of birth control and free love, Emma Goldman was the most famous—and notorious—woman in the early twentieth century. This abridged version of her two-volume autobiography takes her from her birthplace in czarist Russia to the socialist enclaves of Manhattan's Lower East Side. Against a dramatic backdrop of political argument, show trials, imprisonment, and tempestuous romances, Goldman chronicles the epoch that she helped shape: the reform movements of the Progressive Era, the early years of and later disillusionment with Lenin's Bolshevik experiment, and more. Sounding a call still heard today, *Living My Life* is a riveting account of political ferment and ideological turbulence. First time in Penguin Classics Condensed to half the length of Goldman's original work, this edition is accessible to those interested in the activist and her extraordinary era. The third edition of this established book brings the reader up to date with the latest repercussions of new technology upon marketing planning and implementation, and launches a new strategy model (SCORPIO) at the core of the book. As in previous editions, 'Marketing Strategy' strips away

the confusion and jargon that surround what ought to be one of the most straightforward areas of modern business. Retaining a clear focus on the relationships between people as the basis of marketing, the book offers analysis of the pivotal role of marketing in the business strategy process. It shows how to: * develop a business strategy * devise a marketing strategy * implement a marketing strategy Providing a good balance between sound theory and practical know-how in an increasingly competitive environment, the book is indispensable for marketing practitioners, general managers and students alike.

Auto Upkeep is an introductory automotive book that provides the fundamental knowledge and experience in owning and maintaining an automobile. From choosing an insurance policy to performing basic maintenance and repair, Auto Upkeep is the do-it-yourself automotive guide for the driver in you. Auto Upkeep helps keep you safe and your vehicle reliable by providing easy-to-follow information with detailed pictures and drawings. Discover how to choose a quality repair facility, buy a car, handle roadside emergencies, diagnose common problems, and communicate

effectively with technicians – all while saving money. Workbook Activities: Chapter 1 – Car Identification Activity; Chapter 2 – Buying a New Automobile Activity and Buying a Used Automobile Activity; Chapter 3 – Automotive Expenses Activity; Chapter 4 – Repair Facilities Activity; Chapter 5 – Automotive Safety Activity; Chapter 6 – Basic Tools Activity; Chapter 7 – Interior Cleaning Activity, Exterior Cleaning Activity, and Waxing Activity; Chapter 8 – Fluid Level Check Activity; Chapter 9 – Battery Activity, Charging Activity, and Starting Activity; Chapter 10 – Oil & Filter Change Activity; Chapter 11 – Fuel System Activity; Chapter 12 – Air Conditioning Activity, Cabin Air Filter Activity, and Cooling System Activity; Chapter 13 – Ignition System Activity; Chapter 14 – Suspension & Steering Activity and Tire Inspection & Rotation Activity; Chapter 15 – Brake Inspection Activity; Chapter 16 – Drivetrain Activity; Chapter 17 – Exhaust & Emissions Activity; Chapter 18 – Payback Period Activity; Chapter 19 – Auto Accessories Activity; Chapter 20 – Changing a Flat Tire Activity, Jump-Starting Activity, Lighting Activity, Replacing Wipers Activity, and On-Board Diagnostics Activity. 152 Full Color Pages - Over 200

Photos and Illustrations - 32 Hands-on and Internet-based Activities.

As the culminating volume in the DCP3 series, volume 9 will provide an overview of DCP3 findings and methods, a summary of messages and substantive lessons to be taken from DCP3, and a further discussion of cross-cutting and synthesizing topics across the first eight volumes. The introductory chapters (1-3) in this volume take as their starting point the elements of the Essential Packages presented in the overview chapters of each volume. First, the chapter on intersectoral policy priorities for health includes fiscal and intersectoral policies and assembles a subset of the population policies and applies strict criteria for a low-income setting in order to propose a "highest-priority" essential package. Second, the chapter on packages of care and delivery platforms for universal health coverage (UHC) includes health sector interventions, primarily clinical and public health services, and uses the same approach to propose a highest priority package of interventions and policies that meet similar criteria, provides cost estimates, and describes a pathway to UHC.

Most of the information available to parents of teen drivers acknowledges that driving is risky, and then advises parents that their obligation is to teach their teens how to operate a vehicle—but little more. Missing from most available resources are explanations of why teen driving is so dangerous, and specific, proactive steps that parents can take day-by-day, each time a teen driver gets behind the wheel, to counteract the situations that most often lead to crashes. *Not So Fast* fills this gap in the existing literature, providing advice to parents, guardians, and other adults who supervise teen drivers about the critical decisions that must be made before a teen drives. *Not So Fast* empowers and guides parents to:

- Evaluate the circumstances of every driving trip
- Be able to say “No” when necessary
- Prepare a “flight plan” for each drive
- Become an informed, proactive supervisor
- Control distracted driving and texting
- Put safety before convenience
- Manage curfews, and much more

Since losing his 17-year-old son Reid in a one-car crash in 2006, Tim Hollister has become a national authority and spokesperson for safer teen driving, serving on a Connecticut state task force to

overhaul his state's teen driving laws; launching *From Reid's Dad*, a national blog for parents of teen drivers; appearing as an expert commentator on regional TV and radio; and being awarded the US Department of Transportation Public Service Award, the nation's highest civilian award for traffic safety. Sandy Spavone is the executive director of National Organizations for Youth Safety (NOYS), a coalition of national organizations that promote youth empowerment and leadership and build partnerships that save lives, prevent injuries, and enhance safe and healthy lifestyles among all youth.

A longtime professor of Ethnic Studies at the University of California at Berkeley, Ronald Takaki was recognized as one of the foremost scholars of American ethnic history and diversity. When the first edition of *A Different Mirror* was published in 1993, *Publishers Weekly* called it “a brilliant revisionist history of America that is likely to become a classic of multicultural studies” and named it one of the ten best books of the year. Now Rebecca Stefoff, who adapted Howard Zinn's best-selling *A People's History of the United States* for younger readers, turns the updated 2008 edition of

Takaki's multicultural masterwork into *A Different Mirror for Young People*. Drawing on Takaki's vast array of primary sources, and staying true to his own words whenever possible, *A Different Mirror for Young People* brings ethnic history alive through the words of people, including teenagers, who recorded their experiences in letters, diaries, and poems. Like Zinn's *A People's History*, Takaki's *A Different Mirror* offers a rich and rewarding “people's view” perspective on the American story.

“Illuminate[s] the lives behind the current debates about Latino immigration.” —*The New York Times Book Review*

When fifteen-year-old Maribel Rivera sustains a terrible injury, the Riveras leave behind a comfortable life in Mexico and risk everything to come to the United States so that Maribel can have the care she needs. Once they arrive, it's not long before Maribel attracts the attention of Mayor Toro, the son of one of their new neighbors, who sees a kindred spirit in this beautiful, damaged outsider. Their love story sets in motion events that will have profound repercussions for everyone involved. Here Henríquez seamlessly interweaves the story of these star-crossed lovers, and of the

Rivera and Toro families, with the testimonials of men and women who have come to the United States from all over Latin America. *The Book of Unknown Americans* is a stunning novel of hopes and dreams, guilt and love—a book that offers a resonant new definition of what it means to be American. Named a *New York Times* and *Washington Post* Notable Book, an NPR Great Read, *The Daily Beast's* Novel of the Year, and a *Mother Jones*, *Oprah.com*, *School Library Journal*, and *BookPage* Best Book of the Year

TRB's National Cooperative Highway Research Program (NCHRP) Report 672: *Roundabouts: An Informational Guide - Second Edition* explores the planning, design, construction, maintenance, and operation of roundabouts. The report also addresses issues that may be useful in helping to explain the trade-offs associated with roundabouts. This report updates the U.S. Federal Highway Administration's *Roundabouts: An Informational Guide*, based on experience gained in the United States since that guide was published in 2000.

Driving is a privilege and not a right.

Drivers must drive responsibly and safely, obey traffic laws, and never drink and drive. Finally, make sure that you and your passengers are properly buckled up - it's the law! Today's vehicles are loaded with technology that was unheard of even a decade ago. Systems that warn when you are drifting from your lane, assist you in parallel parking, automatically brake in emergency situations and provide 360 degrees of vision around the vehicle via a camera are becoming standard, even on moderately priced vehicles. As remarkable as these leaps in automotive technology are, the truth is that the most important safety feature in any vehicle remains you as the driver. Therefore, it is to your benefit to continue improving and expanding your knowledge of traffic laws and safe driving practices. Driving is a privilege. Once you have been issued a driver's license, you have the responsibility to continually demonstrate the skill and knowledge to drive safely. Whether you have been behind the wheel for decades or are just starting to venture out, driving is a discipline that requires judgment, knowledge, physical and mental self-awareness, and practice. "What Every Driver Must Know" is

an excellent resource for assisting you on this lifelong journey.

Teenage Gerald, who has spent years protecting his fragile half-sister from their abusive father, faces the prospect of one final confrontation before the problem can be solved.

Fundamentals of Person-Centred Healthcare Practice presents evidence-based perspectives on a broad range of approaches to person-centred practice in healthcare. Featuring contributions from internationally recognised experts in the field, this valuable textbook helps students and staff across healthcare disciplines understand the essential concepts of person-centred practice in various health-related contexts. Using the Person-centred Practice Framework—an innovative theoretical model based on more than two decades of research and practice—students develop a strong understanding of the different components of person-centredness, their connections and interactions, and how they can be implemented to promote positive healthcare experiences for care providers, service-users, and families. Recognising the dynamic and complex nature of person-centredness, the text emphasises the im-

portance of a common language and a shared understanding of person-centred practice in all areas of healthcare, from hospital and social care systems, to mental health, learning disability, and rehabilitation services. This practical and insightful introduction to the subject: Provides engaging, student-friendly coverage of the central principles and practice of person-

centredness within a multi-professional and interdisciplinary context Features cases and examples of person-centred practice in curricula worldwide Includes activities designed to support person-centred practitioner development Discusses the future of person-centred facilitation, learning and practice Offers real-world guidance on

providing a holistic approach to developing person-centred relationships that facilitate meaningful connections with others Fundamentals of Person-Centred Healthcare Practice is an indispensable resource for nursing and allied health professionals, and an important reference work for educators, facilitators, supervisors and healthcare practitioners.